JAN-MARCH 2022

St. Clair County Transit District/



METRO LINK PROJECT DATA SUMMARY

From January to March, the team had 245 engagement attempts in St. Clair County. Thirty-nine riders were connected to services. Seventy-two riders that declined immediate services, did take a business card and referral information. Forty-six riders already had a business card from a previous engagement. The team had 82 interactions/ engagements that were with riders that had contact with the team previously.

POPULATION OF FOCUS:

Observation/Engagement Notes:

- o Present as homeless–91riders
- Possess symptoms of intoxication/under the influence of substances—98 riders
- Experiencing symptoms of mental illness – 150 riders
- o Panhandling O riders
- Loitering–16 riders
- Riding the train for excessive periods of time- 32 riders
- Requested STL Services–24 riders

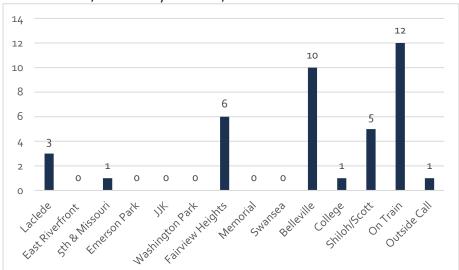
HIGHLIGHTS:

- CHS staff transported 4 riders in the van and provided 23 additional riders with bus/train passes
- o Staff provided 8 backpacks and tote bags with resources.
- The team received external calls/ texts for services and referrals from 11 individuals.

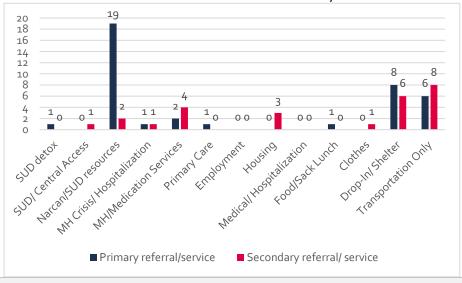
ENGAGED RIDER DATA:

• 39 riders successfully connected to services

Direct service/referral by location/station:



Services that above mentioned riders were directly connected to:



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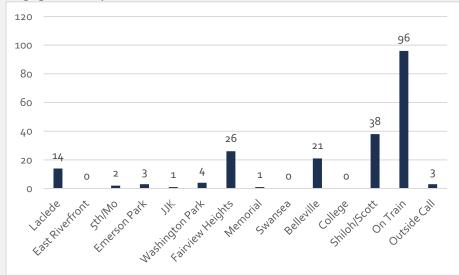


A D D I T I O N A L H I G H L I G H T S / U P D A T E S :

- Data platform created by data analyst at Bi-State
 Development. Staff entered testing scenarios to being building a live platform.
 Meeting with data analyst,
 CHS director of business development, Allied security account manager, GM of field security with Bi-State and
 Director of Safety with Bi-State to discuss implementation.
- o Community Health Outreach
 Event –March 11th. CHS ML
 outreach team distributed 34
 boxes of Narcan. Chestnut
 Family Health Center
 distributed 53 Covid test kits
 and 36 N95 masks Four new
 patients were seen by the
 primary care physician onsite,
 two were scheduled for follow
 up appointments at the health
 center.
- Rosalind D hired and started on 3/28/22. Rosalind was hired as part of the second team for year 2.

RIDER DATA:

Engagement by location without direct referrals/ services:



Trends in rider criteria:

